**Amazon Announces “Amazon Flex” – A Delivery Program that Maximizes Partner Earnings and Flexibility while Creating a Fast, Low-Price Delivery Option for Amazon Customers**

SEATTLE, WA – 29, September, 2015 – Amazon today announced the launch of Amazon Flex, a new flexible delivery program that allows anyone to earn money delivering packages. Amazon Flex enables delivery partners to earn extra income with consistent work on their own terms. Amazon’s endless demand ensures that work is available when partners want it, and with Amazon Flex, partners choose their own hours. With just a smartphone and their free time and assets, Amazon Flex partners can play a key part in delighting customers for the various delivery programs Amazon has to offer, such as Prime Now, AmazonFresh, and Prime Same Day deliveries.

“As a college student, I often have long patches of time during the day that I don’t have classes and would like to earn money, but it’s hard to find a part-time job with my inconsistent availability,” said Alex Blue. “With Amazon Flex, I can choose as little as 2 hours and as much as 8 hours of time to work any day based on whenever I’m free. Since Amazon gives me options to work right around my university, I have the ease of jumping in my car between classes to go deliver some packages and get back to school in time without worrying about being late—it’s the most flexible and highest paying part-time work I’ve ever had!”

Amazon Flex offers participants two options for scheduling work: either provide availability once and Amazon will send a schedule every week that falls within the availability period, or choose to schedule for same-day work if you have inconsistent availability. Partners can outline preferred days of work to help Amazon provide work blocks that map to their preferences, all supported by Amazon’s latest transportation and mapping technology. Because of the various delivery programs Amazon offers customers, partners can choose preferred delivery areas with an option to outline where they’d like to end up. Based on partners’ chosen delivery area, they can also choose to deliver packages by foot, by bike or by car—depending on whatever capabilities they have on any given day.

“I’m a full-time Uber driver and often have consistent downtimes based on the off-peak hours of my work. After signing up with Amazon Flex, I can earn consistent income throughout the day,” said Joan Addison. “I also love how easy delivering for Amazon is. I receive a schedule every week for the same area in Seattle that I like to work. I’m routed to the Amazon Locker where I pick up packages after my last Uber ride and get to enjoy driving around my favorite neighborhoods delivering to happy customers. The Amazon Flex app even shows me pictures of where I’m dropping packages off so I have no time wasted calling the customer or searching around different houses for where I need to go.”

Amazon Flex partners can leverage the same best-in-class customer service Amazon offers all their customers today, with 24/7 off-road support to help answer questions about the program or the app, as well as local on-road support to help quickly answer questions while partners are on road. Partners have the option of earning money in a couple of ways: weekly direct deposits into their personal bank accounts, or Amazon credit for purchasing various Amazon products, like Fire TVs or Kindles. Amazon Flex also offers partners vehicle leasing options, as well as discounts on car maintenance and fuel, to further minimize the barrier to entry to the program.

“We are very excited to offer Amazon Flex, an innovative new program that is reducing the barriers to finding success by being your own boss delivering for Amazon,” said Nader Kabbani, Amazon’s VP of Worldwide Transportation. “Amazon Flex aims to change the way the world thinks about delivery, benefiting customers and the community alike.”

Amazon customers can rest assured that all Amazon Flex partners are thoroughly vetted, and held against industry standard service levels. Delivery partners have real-time visibility into their delivery metrics and customer feedback, and have the ability to earn rewards when they consistently meet or exceed customer expectations. Highest performing participants are given early access to the next week’s schedule opportunities, receive discounts on Amazon Prime memberships, and can earn Amazon gift cards. This empowers partners to be owners of their business partnership with Amazon, maximize their earnings while delivering with Amazon Flex, and aid Amazon in providing a world class customer experience. If interested, partners can also learn about other opportunities within Amazon, including launching their own full-time delivery business.

“I love Prime Now and how easy it is to get products I need within an hour,” said Josh David, an avid Prime Now customer. “I can see a picture of my courier before they show up as well as what car they’re driving, so I know to anticipate their arrival. It makes me feel safer knowing who is coming to my house, and I love that I can give feedback on my courier in the app.”

Amazon Flex is available today in Seattle metropolitan area, and will be rolling out to the following cities in 2015: Atlanta, Austin, Baltimore, Dallas, Houston, Indianapolis, Las Vegas, Miami, Minneapolis, Nashville, Phoenix, Portland, Richmond, and San Antonio, and with more US and EU cities launching throughout 2016. For more information, please visit <http://flex.amazon.com>.